



Tech Training Account Representative

Education

Job Duties:

RVIA is seeking a Tech Training Account Representative to obtain dealers and RV service providers to participate in the TNT program. The TNT program invites RVIA supplier members to deliver training to RV service technicians in dealerships across the country. The representative schedules the training with the dealer and enrolls participants in trainings. TNT representatives also deliver a registered course throughout their territory. Specific job duties include but are not limited to recruit new dealers and service providers to participate in the TNT program. Maintain existing relationships with stakeholders through various means of contact. Schedule trainings and enroll participants. Maintain technician certification and training records. Obtain feedback from trainers and trainees to maintain and improve delivery of program. Deliver registered course and administer registered exams at dealerships in territory. The Tech Training Account Representative position is a field position, representative will cover the Midwestern and Eastern United States therefore the ideal candidate would reside on the east coast of US. Job could entail travel up to 50% of the time with some travel spanning over weekends.

Required Skills & Experience:

This position requires 5 years or more experience in the RV service industry and 2 years or more experience in the field of adult training. A qualified candidate would be a RVDA/RVIA Registered Technician. RVDA/RVIA Certified Technician qualification is preferred. Demonstrates knowledge of basic electricity and propane. An excellent communicator with a member first approach to their daily tasks. Possess proficiency in Microsoft Office with experience in Office 360. Requires an individual who is a self-starter with strong organizational and follow up skills.

Contact:

If interested in this position, please submit an email to Alice Wang, Human Resources Director at awang@rvia.org summarizing your skills and experience as they relate to meeting the requirements of this position in a cover letter. Please also include a resume.